

STOKEHOUSE



ST KILDA BEACH

COVID -19 & DINING WITH US SAFELY

At Stokehouse St Kilda Beach our top priority is the health and well being of our customers, staff and suppliers. Below is a summary of the measures we have put in place to minimise the spread of COVID-19 and comply with Australian Federal and State Government requirements. There are a number of ways you can assist us in keeping our shops safe and we encourage you to familiarise yourself with the initiatives below.

WHAT WE ARE DOING

SOCIAL DISTANCING

We have configured our dining room, work spaces, seating area and pathways to ensure we are complying with the current Government regulations.

AIR FLOW

Our venue is large and spacious with naturally good air flow. When the weather permits we open doors to further aid air flow with our air conditioning providing additional fresh air.

CLEANING AND HYGIENE

Our hygiene standards are best practise (as they have always been) including abundant provision for customers and staff of hand washing and sanitising facilities and stringent staff hygiene requirements. We have implemented increased cleaning of all high touch points and scheduled additional venue deep cleans.

STAFF WELLNESS & TRAINING

All staff are required to be fully vaccinated. Any team member displaying symptoms will be sent home and encouraged to seek medical advice. All managers and staff have undertaken COVID-19 safe training.

SUPPLIERS

We are limiting time on premise for all suppliers, and using external doors and loading bays for deliveries where possible.

CONTACT TRACING

We have mandated comprehensive contact tracing protocols in place to contact guests if required. In line with Government requirements, all guest details are digitally recorded and securely held for 28 days.

Records of staff shift attendance are kept electronically to ensure easy and accurate identification of attendees at specific times.

HOW YOU CAN HELP US

ON ARRIVAL

Please use the check in services when arriving at the venue. Please ensure vaccination status/exceptions are within the Victorian Government regulations.

SOCIAL DISTANCING

Please respect the cues we have put in place to assist with this and be aware of your interactions with other customers and staff.

